



Memo No. ILS-2016-024
Date: November 30, 2016
Memo To: Naturopathic Clients
Re: Specimen Container Labelling

ICL would like to reiterate the importance of properly labelled specimen containers. The name (First and Last) on the sample and the requisition must match unequivocally.

ICL would like to remind you and your patients that any specimen container that is received at ICL unlabelled is unacceptable as per our accreditation requirements. Exceptions can only be made when a specimen is deemed to be "irretrievable". ICL will call you when we receive an improperly labelled specimen to discuss the circumstances surrounding this sample.

Unfortunately, the majority of the specimens (blood, urine, faeces) required for the kits/tests on our menu are not considered irretrievable under normal circumstances.

Please emphasize to your patients that the requisition and the specimen container must be labelled with their first and last names. It may be easier for them to label the specimen container prior to collection.

ICL is dedicated to quality laboratory testing and ensuring samples are properly identified is vital to receiving meaningful results.

ICL thanks you for your business, and welcomes any feedback on this topic.
Please email us at info@ICLabs.ca or call 416-422-3000, x300.

ICL Integrative Laboratory Services, working together for your laboratory service needs!