



Memo No. 2015-002
Date: 08-Sept-2015
Memo To: Naturopathic Clients
Re: Specimen Container Labelling

Dear Naturopathic Doctor,

Over the past month, ICL has noticed an increase in specimen containers that arrive at ICL unlabelled.

ICL would like to remind you and your patients that any specimen container that is received at ICL unlabelled is unacceptable as per our accreditation requirements. Exceptions can only be made when a specimen is deemed to be "irretrievable". Unfortunately, the majority of the specimens required for the kits/tests on our menu are not considered irretrievable.

Please emphasize to your patients that the requisition and the specimen container must be labelled with their first and last names. It may be easier for them to label the specimen container prior to collection.

ICL is dedicated to quality laboratory testing and ensuring testing of a properly identified specimen is important.

ICL thanks you for your business, and welcomes any feedback on this topic.

Please email us at Info@ICLabs.ca or call 416-422-3000, x300.

ICL Integrative Laboratory Services, working together for your laboratory service needs!