

**PLEASE COLLECT SAMPLES ACCORDING TO THE INSTRUCTIONS
IN THE COLLECTION KIT AND THEN SEND SAMPLES TO
ICL LABORATORIES USING THE INSTRUCTIONS BELOW.**

Returning Samples for Testing

PLEASE NOTE: Purolator will not pick up from your home late on a Friday or on a Saturday or Sunday. Home pick up is best done on Mondays to Thursdays (excluding statutory holidays)

1. Please ensure completed requisitions are sent with samples
2. Place your samples in the pre-labeled, prepaid Purolator bag
3. Call Purolator at 1-888-SHIP-123 or 1-888-744-7123
4. Press 1 for pick-up, press 1 for delivery within Canada, press 2 to speak to a customer service representative (CSR)
5. Tell the CSR you have a package for pick up with a pre-printed return label

Contact ICL Client Care if you require additional shipping materials:

Client Care

Monday - Friday: 8:30 am-5:00 pm EST

Phone: (416) 422-3000 ext 300

Fax: (416) 385-1957

Email: info@ICLabs.ca